## **1** Original Research

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# Global Infodemiology of COVID-19: Focus on Google Web Searches and Instagram Hashtags

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## 30 Abstract

**Background:** Though 'infodemiological' methods have been used in COVID-19 research, an examination of the extent of infodemic monikers (misinformation) use on the Internet remains limited.

34 **Objective:** To investigate Internet search behavior related to COVID-19 and examine the 35 circulation of infodemic monikers through two platforms—Google and Instagram—during the 36 current global pandemic.

Methods: Using Google Trends and Instagram hashtags (#), we explored Internet search activities and behaviors related to the COVID-19 pandemic from February 20, 2020, to May 06, 2020. We investigated the names used to identify the virus, health and risk perception, life during the lockdown, and information related to the adoption of COVID-19 infodemic monikers. We computed the average peak volume (APC) with a 95% confidence interval (CI) during the study period for the monikers.

Results: The top five COVID-19-related terms in the Google searches were "coronavirus", 43 "corona", "COVID", "virus", "corona virus", and "COVID-19". Countries with a higher number of 44 COVID-19 cases had a higher number of COVID-19 queries on Google. 45 The monikers "coronavirus ozone", "coronavirus laboratory", "coronavirus 5G", "coronavirus conspiracy" and 46 47 "coronavirus bill gates" were widely circulated on the Internet. Searches about 'tips and cures' for COVID-19 spiked in relation to the U.S. president speculating about a 'miracle cure' and 48 suggesting the injection of disinfectant to treat the virus. Around two-thirds (66.1%) of Instagram 49 users used the hashtags "COVID-19", and "coronavirus" to disperse virus-related information. 50

**Conclusion:** Globally, there is a growing interest in COVID-19, and numerous infodemic monikers continue to circulate on the Internet. Based on our findings, we hope to encourage mass media regulators and health organizers to be vigilant and diminish the use and circulation of these infodemic monikers on the Internet, to decrease the spread of misinformation.

55 *Keywords:* COVID-19, coronavirus, Google, Instagram, Infodemiology, social media.

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### 69 **Introduction**

Globally, the Internet is an extremely important platform for obtaining knowledge and information 70 about the novel coronavirus (COVID-19) pandemic [1-3]. The Google Trends tool provides real-71 72 time insights into internet search behavior on various topics, including COVID-19 [4]. Social media platforms such as Facebook, Twitter, and Instagram allow users to communicate their thoughts, 73 feelings, and opinions by sharing short messages. A unique aspect of social media data from 74 Instagram is that image-based posts are accessible, and the use of topic-related hashtags (#) allows 75 76 access to topic-related information for all Internet users [5]. In general, there is a growing interest in 77 examining social data to understand and monitor public behavior in real-time [6,7].

78 Research on the Internet and social data are called *Infodemiology* or *Infoveillance* studies 79 [8]. Infodemiology is defined as "the science of distribution and determinants of information in an electronic medium, specifically the Internet, or in a population, with the ultimate aim to inform 80 81 public health and public policy" [9]. Although several studies have been conducted using 'infodemiological' methods in COVID-19 research, a limited number of studies have examined the 82 extent of COVID-19-related misinformation on the Internet [10-14]. The fake news, misleading, 83 and misinformation circulating on the Internet are referred to as "infodemic monikers". These 84 85 monikers can profoundly affect public health communication and also contribute to xenophobia [12-17]. "Infodemic monikers" are defined as substantially erroneous information, which give rise 86 to interpretation mistakes, fake news, episodes of racism, or any other forms of misleading 87 information circulating on the internet [14]. In this context, we aimed to investigate the Internet 88 89 search behavior related to COVID-19 and the extent of infodemic monikers circulating on Google 90 and Instagram during the current pandemic period in the world.

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## 94 Methods

- 95 We used Google Trends and Instagram hashtags to explore internet search activities and behaviors
- related to the COVID-19 pandemic from February 20, 2020, to May 06, 2020. We investigated the
- 97 following: names used to identify the virus, health and risk perception, life during the lockdown,
- 98 and information related to the adoption of infodemic monikers related to COVID-19. The complete
- 99 list terms used to identify the most frequently searched queries in Google and the hashtag
- suggestions for Instagram are presented in Supplementary File 1.
- 101 The obtained infodemic monikers are characterized as follows:
- 102 1. *Generic:* The moniker confuses, due to lack of specificity.
- 103 2. *Misinformative*: The moniker associates a certain phenomenon with fake news.
- 104 3. *Discriminatory:* The moniker encourages the association of a problem with a specific
  105 ethnicity and/or geographical region.
- 106 4. *Deviant:* The moniker does not identify the requested phenomenon.
- 107 5. Other specificities: We keep two additional points for special cases that prove
   108 exceptionally serious.
- To determine the severity of various infodemic monikers circulating on the Internet, each moniker was assigned 1 to 2 points on the infodemic scale (I-scale) ranging from 0 (minimum) to 10 (maximum). Based on the sum of the I-scale scores, the infodemic monikers were classified as follows:
- Not infodemic: 0
- Lowly infodemic: 1
- Moderately infodemic: >1-4
- Highly infodemic: 5-8

#### • Extremely infodemic: 9-10

For each search keyword considered, Google Trends provided normalized data in the form of relative search volume (RSV) based on search popularity ranging from 0 (low) to 100 (highly popular). Using these RSV values, we computed the average peak volume (APC) with a 95% confidence interval (CI) during the study period.

Instagram, a platform for image-based posts with hashtags (#) was screened. We retrieved content based on hashtags through image classifiers, every 3-4 days during the study period. All irrelevant content was excluded. The data collected included contents posted on Instagram and selfreported user demographic information. No personal information, such as emails, phone numbers, or addresses, was collected. The data from the Instagram hashtags were collected manually, through the Instagram-suggested tags associated with specific countries.

All data used in the study were obtained from anonymous open sources. Thus, ethicalapproval was not required.

### 130 **Results**

The top five COVID-19 related infodemic and scientific terms used in Google searches were "coronavirus", "corona", "COVID", "virus", "corona virus", and "COVID-19" [Figure 1]. The most frequently used keywords globally were "coronavirus" (APC: 1378, 95% CI: 1246-1537), followed by "corona" (APC: 530, 95% CI: 477-610) and "COVID" (APC: 345, 95% CI: 292-398). Several keywords related to COVID-19 (Table 1) were identified, of the top 10, five had an I-scale value of 8: "corona", "corona Italy", "corona Deutschland", "corona China" and "corona Wuhan".

137 The country-wise dispersion of the scientific and infodemic names of COVID-19 used in Google 138 searches are shown in Figure 2. Countries with a higher number of COVID-19 cases per 1 million 139 population have recorded greater Google search queries related to COVID-19 (Italy, Spain, Ireland,

140	Canada, France, and Qatar). These COVID-19-related search queries were significantly correlated
141	with the incidence of COVID-19 cases across the countries (Pearson $R = 0.45$ , $p < 0.05$ ).

142 The top COVID-19-related infodemic monikers such as "coronavirus ozone", "coronavirus laboratory", and "coronavirus 5G" frequently circulated on the Internet are presented in Table 2. 143 The following are infodemic monikers with the highest I-scores globally, "coronavirus conspiracy" 144 (I-score: 10), "coronavirus laboratory" (I-score: 9), and "coronavirus 5G" (I-score: 9). Additionally, 145 146 the use of monikers with moderate to high infodemicity far exceeded the use of scientific names 147 (Table 2): 57% of Google web searches are moderately infodemic (total APC: 109, 95% CI: 89 – 148 139) and 16% highly infodemic (total APC: 30, 95% CI: 25 – 34). The circulation of these 149 infodemic monikers was further examined to understand the events associated with these searches. Infodemic monikers related to coronavirus origins, such as SARS-CoV-2 made in the laboratory" 150 151 went viral (APC: 41) when the National Association Press Agency (NAPA) from Italy posted a 152 2015 video about the origins of SARS-CoV-2 virus on March 25, 2020[18]. In addition, the moniker reached the breakout level (RSV: 100) on April 17, 2020, when the French Noble Prize 153 154 winner Prof. Luc Montagnier stated that the new coronavirus is the result of a laboratory accident in 155 the Wuhan high-security laboratory in China [19]. Detailed information on the different infodemic monikers and the associated events are shown in Figure 3. 156

157 The top searches related to health, precautions, and COVID-19 news are presented in Figure 158 4. Google searches related to COVID-19 news remained at the top throughout the pandemic period. However, searches related to 'tips and cures' for COVID-19 spiked multiple times when the U.S. 159 160 president suggested that hydroxychloroquine (an unproven drug) was a 'miracle cure' on April 4, 161 2020 (RSV: 70) [20] and also injecting disinfectant to treat COVID-19 on April 24, 2020 (RSV: 53) [21]. Other searches related to the use of medical masks and disinfectants (APC: 23, 95% CI: 21 162 - 25), lockdown (APC: 19, 95% CI: 16 - 22), and COVID-19 symptoms (APC: 12, 95% CI: 10 -163 15), are less frequently used in Google searches. 164

165 The top 10 COVID-19-related hashtags used on Instagram (country-specific) and groups and topics associated with these hashtags are summarized in Table 3. Around one million users from 166 167 Italy used 'covid-19' as a hashtag 3.6 million times to communicate information related to health, 168 stay-home/safe (93.3 million times). These hashtags remained at the top for use for COVID-19-169 related communication on Instagram. Similarly, Instagram users from Brazil (551,000), Spain (376,000), Indonesia (298,000), and other countries were mostly used Instagram frequently to 170 171 distribute COVID-19 related information. Moreover, the contribution of the 'covid-19' hashtag for 172 COVID-19 related information was 35.6%, followed by 'coronavirus' (30.5%), 'corona' (25.6%), 173 and 'COVID' (8%) [Figure 5].

### 174 **Discussion**

In light of the ongoing COVID-19 pandemic, we are the first to investigate the Internet search 175 176 behavior of the public and the extent of Infodemic monikers circulated on Google and Instagram globally. Our results suggest that (i). "coronavirus", "corona", "COVID", "virus", "corona virus", 177 and "COVID-19" are the top five terms used in the Google searches. (ii). countries (e.g., Italy, 178 179 Spain, Ireland, Canada, and France) with a high incidence of COVID-19 cases (per million) have recorded greater Google search queries about COVID-19. (iii). "coronavirus ozone", "coronavirus 180 laboratory", "coronavirus 5G", "coronavirus conspiracy" and "coronavirus bill gates" are widely 181 used infodemic monikers on the Internet. However, the "coronavirus conspiracy" was the only 182 183 moniker that achieved the highest I-score of 10. (iv). though COVID-19 news remains at the top, web searches related to 'tips and cures' for COVID-19 spiked when the U.S. president speculated 184 185 about a 'miracle cure' and the injection of a disinfectant to treat COVID-19. (v). Around two-thirds 186 (66.1%) of Instagram users use "COVID-19", and "coronavirus" as a hashtag to disperse the information related to COVID-19. 187

188 Exploring research using nontraditional data sources such as social media has several 189 implications. First, our results demonstrated a potential application for using Instagram as a

190 complementary tool to aid in understanding online search behavior and also provided real-time 191 tracking of infodemic monikers circulated on the Internet. The strength of this study is the 192 investigation of various infodemic monikers dispersed on the internet and correlating them with the 193 events associated with that particular day. By characterizing and classifying various infodemic 194 monikers based on the degree of infodemicity scores (I-score), researchers can foster new methods 195 of using social media data to monitor the monikers' outcomes. The analysis and methods used in 196 this study could leverage public health and communication agencies in identifying and diminishing 197 infodemic monikers circulating on the Internet.

198 Findings from this study validate and extend previously published works that used Google 199 keywords [1,12,13]. We also demonstrate the potential for the use of Instagram hashtags to monitor 200 and predict both the cyber behavior and relaying of misinformation on the Internet [22-24]. In 2017, 201 Guidry et al. studied Ebola-related risk perception in Instagram users and identified that a 202 significant proportion of posts on Instagram had rampant misinformation about the Ebola disease 203 during the outbreak [22]. In addition, the percentage of Instagram posts and tweets posted by health 204 organizations (CDC, WHO, MSF) to correct misinformation are less than 5% [22]. In general, 205 negative information posted on the Internet tends to receive a greater weight among netizens. Thus, 206 this should be counter-balanced with evidence-based solution content from health organizations, 207 particularly in the current pandemic situation. For example, when the US president suggested 208 injecting disinfectant to treat COVID-19, the number of Google searches considering it as a cure 209 sharply increased (APC:53) and also implicated 30 cases of disinfectant poisoning within 18 hours 210 in New York City [25]. Health authorities should be vigilant and provide more positive and 211 informative messages to combat the circulation of infodemic monikers on social media. Future 212 studies will need to investigate the influence of infodemic monikers on individual cyber behavior.

#### 213 Limitations

Our study used Google Trends, which provides the search behavior of people using their search engines, but not others. We mainly focused on Google and Instagram for data retrieval. Future studies should consider studying the same topic on other social media platforms to capture a more diverse population of users. Instagram searches were conducted manually, introducing a variable of error. Going forward, the use of an automated program can improve the accuracy of the data collected and analyzed. Lastly, Google Trends did not provide any information about the methods used to generate search data and algorithms.

### 221 Conclusion

222 Using Google Trends and Instagram hashtags, the present study identified that there is a growing 223 interest in COVID-19 globally and in countries with a higher incidence of the virus. Searches 224 related to 'COVID-19 news' are quite frequent and two-thirds (66.1%) of Instagram users have 225 used "COVID-19", and "coronavirus" as hashtags to disperse information related to the virus. 226 Several infodemic monikers are circulating on the Internet, with "coronavirus conspiracy" identified 227 as the most popular moniker (I-score of 10). Given the prevalence of the infodemic moniker use, 228 mass media regulators and health organizers should monitor and diminish the impact of these 229 monikers. These governing bodies should also be encouraged to take serious actions against those 230 spreading misinformation in social media.

- 231 Acknowledgment: None
- 232 Conflict of Interest: None
- 233 Source of funding: None

**Data availability:** All the data related to this study are presented in the Supplementary file.

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Keyword	APC	95% CI	I-scale value
coronavirus	1378	1246 - 1537	3
corona	530	477 - 610	8
COVID	345	292 - 398	1
virus	239	212 - 292	7
corona virus	159	133 - 186	6
coronavirus Italy	54	45 - 62	4
COVID-19	53	45 - 60	0
coronavirus USA	32	29 - 36	4
coronavirus China	30	25 - 34	6
coronavirus Germany	23	20 - 27	4
corona Italy	13	12 - 14	8
corona Deutschland	12	10 - 14	8
SARS	9	8 - 10	6
corona China	9	7 – 11	8
corona Wuhan	1	0-2	8
SARS-CoV-2	1	0 – 1	0

### Table 1: Top infodemic and scientific Google searches related to COVID-19 in the world

Queries in APC: average peak volume; CI: confidence interval; I-scale: infodemic scale ranging from 0-10

Table 2: Top global infodemic Google searches related to COVID-19
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Keyword	APC	95% CI	I-scale value
coronavirus ozone	19	15 – 22	6
coronavirus laboratory	16	12 – 19	9
coronavirus 5G	10	8 - 13	9
coronavirus conspiracy	9	8 - 11	10
coronavirus bill gates	8	7 - 10	6
coronavirus milk	7	6 – 8	6
coronavirus military	4	4 – 5	8
coronavirus uv	3	3-4	8

Queries in APC: average peak volume, and CI: confidence interval; I-scale: infodemic scale ranging from 0-10

Top 10 COVID-19-related Instagram hashtags (#)							
Rank	Country group	Quantity†	Hashtag group	Quantity†	Hashtag topic group	<i>Quantity†</i>	
1	Italy	9.63	covid-19	306	Health-stay home/safe	933	
2	Brazil	5.51	coronavirus	267	lockdown life	718	
3	Spain	3.76	corona	188	masks	135	
4	Indonesia	2.98	covid	69	memes	25	
5	Turkey	2.44	corona memes	14	gym/fitness	24	
6	India	1.65	coronavirus Italy	9.63	art/hobbies	22	
7	Malaysia	0.89	coronado	8.19	cooking	21	
8	Dominican Republic	0.83	corona time	7.12	fashion	16	
9	USA	0.75	coronavirus memes	6.41	hair/beard style	14	
10	Argentine	0.74	coronavirus Brazil	5.51	fun/party	13	

## Table 3: Top 10 Instagram hashtags related to COVID-19

Searches identified until: May 6, 2020; <sup>†</sup>multiples in 100,000



Figure 1: Top global scientific and infodemic names related to COVID-19 in the Google



Figure 2: Countries-wise dispersion of scientific and infodemic names of COVID-19



Figure 3: Top high and extreme infodemic global web searches related to COVID-19.

the ozone-coronavirus association concerns both the alleged therapy against COVID-19 and the stratospheric phenomenon. Although the second association is not directly infodemic, it can contribute to the spread of the first.



Figure 4: Top global web searches related to health, precautions and COVID-19 news.



Figure 5: Top Instagram hashtags related to COVID-19 scientific and infodemic names.