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**Time is of the essence: impact of delays on effectiveness of contact tracing
for COVID-19, a modelling study**

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31 Summary

32 Background

33 With confirmed cases of COVID-19 declining in many countries, lockdown measures are
34 gradually being lifted. However, even if most social distancing measures are continued,
35 other public health measures will be needed to control the epidemic. Contact tracing via
36 conventional methods or mobile app technology is central to control strategies during de-
37 escalation of social distancing. We aimed to identify key factors for a contact tracing
38 strategy (CTS) to be successful.

39

40 Methods

41 We evaluated the impact of timeliness and completeness in various steps of a CTS using a
42 stochastic mathematical model with explicit time delays between time of infection and
43 symptom onset, and between symptom onset, diagnosis by testing, and isolation (testing
44 delay). The model also includes tracing of close contacts (e.g. household members) and
45 casual contacts, followed by testing regardless of symptoms and isolation if positive, with
46 different delays (tracing delay) and coverages (tracing coverage). We computed effective
47 reproduction numbers of a CTS (R_{cts}) for a population with social distancing measures and
48 various scenarios for isolation of index cases and tracing and quarantine of its contacts.

49

50 Findings

51 For the best-case scenario (testing and tracing delays of 0 days and tracing coverage of
52 80%), and assuming that around 40% of transmission occur before symptom onset, the

53 model predicts that the effective reproduction number of 1.2 (with social distancing only)
54 will be reduced to 0.8 by adding contact tracing. A testing delay of 2 days requires tracing
55 delay to be at most 1 day, or tracing coverage to be at least 80% to keep R_{cts} below 1. With a
56 testing/isolation delay of 3 days, even the most efficient CTS cannot reach R_{cts} values below
57 1. The effect of minimizing tracing delay (e.g., with app-based technology) declines with
58 decreasing coverage of app use, but app-based tracing alone remains more effective than
59 conventional tracing alone even with 20% coverage. The proportion of transmissions per
60 index case that can be prevented depends on testing and tracing delays, and ranges from up
61 to 80% in the best-case scenario (testing and tracing delays of 0 days) to 42% with a 3-day
62 testing delay and 18% with a 5-day testing delay.

63

64 **Interpretation**

65 In our model, minimizing testing delay had the largest impact on reducing onward
66 transmissions. Optimizing testing and tracing coverage and minimizing tracing delays, for
67 instance with app-based technology, further enhanced CTS effectiveness, with a potential to
68 prevent up to 80% of all transmissions. Access to testing should therefore be optimized, and
69 mobile app technology may reduce delays in the CTS process and optimize contact tracing
70 coverage.

71

72

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75 Research in context

76 Evidence before this study

77 We searched PubMed, bioRxiv, and medRxiv for articles published in English from January 1,
78 2020, to June 20, 2020, with the following keywords: (“2019-nCoV” OR “novel coronavirus”
79 OR “COVID-19” OR “SARS-CoV-2”) AND “contact tracing” AND “model*”. Population-level
80 modelling studies of severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) have
81 suggested that isolation and tracing alone might not be sufficient to control outbreaks and
82 additional measures might be required. However, few studies have focused on the effects of
83 lifting individual measures once the first wave of the epidemic has been controlled. Lifting
84 measures must be accompanied by effective contact tracing strategies (CTS) in order to
85 keep the effective reproduction number below 1. A detailed analysis, with special emphasis
86 on the effects of time delays in testing of index patients and tracing of contacts, has not
87 been done.

88

89 Added value of this study

90 We performed a systematic analysis of the various steps required in the process of testing
91 and diagnosing an index case as well as tracing and isolating possible secondary cases of the
92 index case. We then used a stochastic transmission model which makes a distinction
93 between close contacts (e.g. household members) and casual contacts to assess which steps
94 and (possible) delays are crucial in determining the effectiveness of CTS. We
95 evaluated how delays and the level of contact tracing coverage influence the effective
96 reproduction number, and how fast CTS needs to be to keep the reproduction number
97 below 1. We also analyzed what proportion of onward transmission can be prevented for

98 short delays and high contact tracing coverage. Assuming that around 40% of transmission
99 occurs before symptom onset, we found that keeping the time between symptom onset and
100 testing and isolation of an index case short (<3 days) is imperative for a successful CTS. This
101 implies that the process leading from symptom onset to receiving a positive test should be
102 minimized by providing sufficient and easily accessible testing facilities. In addition, reducing
103 contact-tracing delays also helps to keep the reproduction number below 1.

104

105 **Implications of all the available evidence**

106 Our analyses highlight that CTS will only contribute to containment of COVID-19 if it can be
107 organised in a way that time delays in the process from symptom onset to isolation of the
108 index case and his/her contacts are very short. The process of conventional contact tracing
109 should be reviewed and streamlined, while mobile app technology may offer a tool for
110 gaining speed in the process. Reducing delay in testing subjects for SARS-CoV-2 should be a
111 key objective of CTS.

112

113

114 Introduction

115 As the first wave of the SARS-CoV-2 has reached its peak of cases in many countries,
116 societies are preparing so-called exit-strategies from the COVID-19 lockdown, while still
117 successfully controlling transmission. Contact tracing, in combination with quarantine and
118 potentially testing of the contacts, is considered a key component in a phase when lockdown
119 measures are gradually lifted¹⁻⁸. Contact tracing is an intervention, where an index case with
120 confirmed infection is asked to provide information about contact persons, who were at risk
121 of acquiring infection from the index case within a given time period before the positive test
122 result. These contact persons are then traced and informed about their risk, quarantined, and
123 tested if eligible for testing according to national testing guidelines. This requires upscaling
124 of conventional contact tracing capacity. The potential of mobile apps to support contact
125 tracing is widely discussed and such technology has been used in several Asian countries.
126 Although these countries have successfully reduced case numbers, no causal relationship
127 between use of app technology and epidemic control has yet been shown⁹⁻¹⁴. Many
128 uncertainties remain on the optimal process of contact tracing with conventional methods
129 and/or mobile applications, on the timing of testing for current or past infection, and on the
130 required coverage of contact tracing needed.

131
132 Modelling studies have demonstrated how mobile applications can increase effectiveness of
133 contact tracing, compared to conventional approaches for contact tracing, but effectiveness
134 depends on what proportion of the population will use the app consistently for a sufficiently
135 long period of time⁹. Modelling studies have predicted that contact tracing alone cannot
136 control an outbreak if tracing coverage is too low^{2,15}. What tracing coverage is needed
137 depends on how much transmission occurs before symptom onset, and on the details of the
138 tracing process.

139

140 In previous work, we have investigated the impact of timeliness and completeness of case
141 reporting for the effectiveness of surveillance and interventions^{16,17}, and we quantified the
142 timeliness of contact tracing of infected passengers during an airline flight for the 2009
143 pandemic influenza¹⁸. In all of these studies, the timing of various steps in the monitoring and
144 intervention chain emerged as one of the key factors for effectiveness of a public health
145 response. Usually, there are identifiable delays in the response chain that may be critical to
146 the overall effectiveness of a strategy.

147

148 Here we analyze in detail the process chain of identifying index cases by symptom-reporting
149 followed by testing, and subsequent contact tracing, with the aim to inform policy makers on
150 the relative importance of key steps in the process. We use a mathematical model that reflects
151 the various steps and delays in the contact tracing process to quantify the impact of delays on
152 the effective reproduction number and the fraction of onward transmission prevented per
153 diagnosed index case^{5,19}.

154

155 Methods

156 Time delays in contact tracing

157 Our starting point is an assumed effective reproduction number (R_e) for COVID-19 of around
158 1, describing a situation with “social distancing but measures lifted to some extent”. We then
159 quantify the relative contribution of the individual components of a contact tracing strategy
160 (CTS) required to bring and maintain the effective reproduction number with CTS (R_{CTS}) to a
161 value below 1. For simplicity we do not include transmission in healthcare settings, as in
162 healthcare settings like nursing homes, which can be viewed as closed populations, other
163 interventions are more appropriate.

164 We break down the process of contact tracing in two steps (Figure 1; Supplementary
165 Information Table S1).

- 166 • An index case acquires infection (at time T_0), then after a short latent period becomes
167 infectious (at time T_1), and finally symptomatic (at time T_2), which is here defined as
168 “being eligible for testing”. Subsequently a proportion of all symptomatic subjects gets
169 tested and diagnosed (at time T_3). The time between T_2 and T_3 is called the “testing
170 delay” ($D_1 = T_3 - T_2$), and may vary between 0 and 7 days, and in this period individuals
171 might self-quarantine. We refer to the proportion of all symptomatically infected cases
172 that are tested as testing coverage and vary it from 20% to 80% in increments of 20%.
173 After being diagnosed, we assume index cases are isolated with no further transmission.
- 174 • The second step is tracing contacts of the index case, which occurs at time T_4 . A fraction
175 of those contacts will be found and tested. We assumed that all contacts, regardless of
176 symptoms, are offered testing, and that those testing negative do not spread. Those who
177 are found infected will be isolated, with effectiveness ranging from 0% to 100%. We
178 assume that contacts in isolation do not spread. The time between T_3 and T_4 is the
179 “tracing delay” ($D_2 = T_4 - T_3$), which may range from 0 (for instance with app
180 technology) to 3 days (with conventional approaches). In this step, tracing coverage is
181 defined as the proportion of contacts detected, which either depends on the capacity of
182 conventional approaches (ranging from 20% to 80% in increments of 20%) or on the
183 fraction of the population using suitable app technology for screening (ranging from 20%
184 to 100% in increments of 20%). We did not consider hybrid approaches of combined
185 conventional and app-based CTS.

186 The best-case scenario we consider is that persons eligible for testing are immediately tested
187 (coverage 80%) with a very fast test result (test-delay 0 days) and immediate isolation when
188 testing positive, followed by immediate tracing (trace delay 0 days) of all contacts, that
189 immediately adhere to isolation measures (coverage 80%). We consider more realistic
190 scenarios where testing and tracing are suboptimal, e.g. a conventional CTS, and we vary
191 these parameters separately in a sensitivity analysis (see Supplementary Information).

192

193 **Impact on effectiveness on population level**

194 To analyse the impact of these time delays on the effectiveness of contact tracing we use a
195 model introduced by Kretzschmar et al¹⁹, which was adapted for SARS-CoV-2⁵. The
196 stochastic model describes an epidemic as a branching process with progression through
197 latent infection and infectious period in time steps of 1 day. Infectivity and probability of
198 symptom onset per day of the infectious period, and numbers of contacts per day were fitted
199 to distributions taken from published data.²⁰⁻²⁴ We distinguish between close contacts (e.g.
200 household contacts, but also other high-risk contacts) and casual contacts, which differ in the
201 risk of acquiring infection from the index case. Also, the time required for tracing and
202 isolating infected contacts and the coverage of tracing may differ between these types of
203 contacts and between different CTS (i.e., conventional contact tracing versus mobile app
204 supported contact tracing). We assume that isolation is perfect, i.e. that isolated persons do
205 not transmit any longer, and that all traced infected contacts are isolated, regardless of
206 whether they develop symptoms or not. The model allows for explicit computation of the
207 basic reproduction number R_0 , the effective reproduction number under social-distancing
208 interventions R_e , and the effective reproduction number with CTS (R_{cts}). Reproduction
209 numbers were calculated as expectations, and distributions of individual reproduction

210 numbers were simulated. The model was coded in Mathematica 12.1. For details, see the
211 Supplementary Information.

212

213 **Parameter settings**

214 We assumed that without social distancing individuals have on average 4 close contacts per
215 day and around 9 casual contacts per day, with stochastic variability. The distributions were
216 fitted to data from the Polymod study for the Netherlands²³. Transmission probability per
217 contact for close contacts was taken to be 4 times higher than for casual contacts.

218 Symptomatic and asymptomatic cases were assumed to be equally infectious. Overall, the
219 transmission probability was calibrated to a basic reproduction number of $R_0 = 2.5$. For
220 social distancing, we assumed that close contacts were reduced by 40% and casual contacts
221 by 70%. The resulting effective reproduction number was $R_e = 1.2$.

222

223 **Uncertainty of model outcomes**

224 We considered uncertainty due to stochastic variability, and uncertainty due to possible
225 variation in parameter estimates. We dealt with stochastic variability by computing
226 individual reproduction numbers for 1000 individuals for all scenarios, and plotted their
227 distributions as boxplots. Parameter uncertainty was explored by performing simulations
228 using hypercube sampling for transmission probabilities and probabilities of symptom onset
229 per day of the infectious period (Supplementary Information).

230

231 **Scenarios modelled**

232 We analyzed the impact of various testing and tracing delays and tracing coverage on the
233 effective reproduction number R_{cts} while keeping the testing coverage at 80%. For
234 comparison, we also considered the strategy where symptomatic individuals get tested and

235 isolated, without subsequent tracing (R_{iso}). We varied the testing delay D_1 between 0 and 7
236 days, the tracing delay D_2 between 0 and 3 days, and tracing coverages between 0% and
237 100% in increments of 20%. For conventional contact tracing, we assumed that coverage is
238 higher for close contacts than for casual contacts.

239

240 We then compared the effectiveness of conventional CTS alone with a scenario in which
241 mobile app technology is used for alerting subjects to be tested and for tracing contacts.
242 Differences between these strategies were taken as follows. The testing delay (D_1) is reduced
243 with app technology. We assumed a conventional CTS setting in which symptomatic
244 individuals need to decide to seek health care to get tested, and we assumed that with app
245 technology symptomatic persons get alerted and can be tested without health care
246 interference. For conventional CTS we assumed suboptimal coverage in identifying contacts
247 from the week before diagnosis due to recall bias, especially for casual contacts. For CTS
248 with mobile app technology we assume 60% and 80% tracing coverage of the contacts of
249 subjects using app technology. We show also results for 100% coverage, although
250 realistically more than 80% is not feasible, because not all contacts may be correctly
251 identified and compliance with isolation of those tested positive may not be perfect. We
252 assume that tracing goes back for 7 days before the positive test result. The exact parameter
253 values for this comparison are shown in Table 1.

254

255 Next, we quantified the impact of coverage of testing and app use on the effectiveness of
256 CTS. We varied the percentage of app users in the population between 20% and 100% in
257 increments of 20%. We first considered the situation that testing is provided for 80% of
258 persons with symptoms independent of app use, and app use only influences the fraction of
259 contacts that are traced. Alternatively, assumed that only app users are tested (i.e. testing

260 coverage varies between 20% and 100% in increments of 20%), and coverage of tracing also
261 depends on fraction of app use. In all cases, a contact person could only be traced if both the
262 index case and the contact person were app users, i.e. the probability of a contact being traced
263 is given by the square of the proportion of app users.

264

265 Finally, we quantified the fraction of transmissions of an index person that can be prevented,
266 and the contribution to the fraction prevented from isolation and from tracing contacts with
267 decreasing delays. The number of onward transmissions of an index case is by definition
268 described by the effective reproduction number of the realized scenario. Therefore, the
269 difference of reproduction numbers between two intervention scenarios under the condition
270 that an index case is diagnosed, describes the fraction of onward transmissions prevented. For
271 contact persons, this is the fraction of the total infectivity that lies after the time of isolation,
272 i.e. the part of infectiousness that is prevented by contact tracing. In other words, a contact
273 person who is detected and isolated before the start of their infectious period is a fully
274 prevented transmission, while a contact person who is only traced and identified after 70% of
275 their infectivity has passed, is counted as 0.3 of a prevented onward transmission.

276

277 **Role of the funding source**

278 The funders of the study had no role in study design, data collection, data analysis, data
279 interpretation, writing of the manuscript, or the decision to submit for publication. All authors
280 had full access to all the data in the study and were responsible for the decision to submit the
281 manuscript for publication.

282

283 **Results**

284 In the best-case scenario, if 80% of infectious persons that develop symptoms are tested and
285 isolated within 1 day after symptom onset the effective reproduction number R_e is expected
286 to decline from 1.2 to $R_{iso} = 1.0$, without contact tracing (Figure 2). Contact tracing may
287 further decrease the reproduction number to $R_{cts}=0.8$ in the best case scenario. In the best
288 case scenario – a testing delay of 0 days, a tracing delay of 0 days, and a tracing coverage of
289 80%, the additional reduction of R_{cts} predicted by the model is 33%. Yet, with a testing delay
290 of 2 days, tracing delay should be at most 1 day, or tracing coverage should be at least 80% to
291 keep R_{cts} below 1. In these scenarios, the reduction of R_{cts} compared to the best-case scenario
292 is estimated at 17% (Supplementary Information Figure S4). With a testing delay of more
293 than 3 days, even perfect contact tracing cannot bring R_{cts} values below 1.

294

295 We assumed that conventional CTS has longer tracing delay and lower tracing coverage than
296 CTS based on app technology which results in marked differences in R_{cts} for the whole range
297 of testing delay (Figure 2A). With conventional CTS, R_{cts} would remain above 1, if the
298 testing delay exceeds 0 days, whereas contact tracing based on app technology could still
299 keep R_{cts} below 1, as long as testing and tracing coverage would be at least 80%, or if testing
300 delay is 1 day and tracing coverage 60%. If the testing delay reaches 5 days or more, app
301 technology adds little effectiveness to conventional CTS or just isolating symptomatic cases.

302

303 The reductions of R_e (based on social distancing) achieved by isolation of symptomatic cases
304 only, conventional CTS, and mobile app-based CTS are shown in figure 3A. For isolation
305 only and for conventional CTS we assumed a delay of 4 days between symptom onset and
306 isolation of the index case. The relative reductions are independent of the level of R_e , similar
307 reductions are seen for R_0 , i.e. in a situation without social distancing (Supplementary
308 Information). Conventional CTS, even if applied for all infected subjects with symptoms, is

309 27% less effective than mobile app-based CTS alone, due to longer tracing delays and lower
310 tracing coverage. Figure 3B shows the distributions of individual reproduction numbers for
311 the testing delays assumed in Table 1, i.e. 4 days for isolation and conventional CT, and 0
312 days for app-based CTS. Only for app-based CTS the means of the individual reproduction
313 numbers are below 1.

314

315 The effectiveness of app-based technology declines with lower fractions of persons using it
316 (Figure 4). Yet, app-based tracing on its own remains more effective than conventional
317 tracing alone, even with 20% coverage, due to its inherent speed. Even with low coverage
318 there is a reduction of R_e , due to fast tracing of a small part of the population. Depending on
319 R_e , such an approach might be sufficient to reduce R_{cts} to levels below 1. This can be seen in
320 the distributions of the individual reproduction numbers (Figure 4B and 4D), where in 4B the
321 means of the distributions are below 1 for 40% and more app use, while in 4D this is the case
322 for 60% and above.

323

324

325 In Table 2, we quantified proportions of transmissions per index case that can be prevented
326 depending on testing delay, stratified by of isolation of index cases and tracing delays. In the
327 best-case scenario (testing and tracing delay being 0 days) around 80% of transmissions can
328 be prevented if tracing coverage is 80%.

329

330

331

332 Discussion

333 Using a mathematical model that describes the different steps of CTS for COVID-19 we have
334 quantified the relevance of delays and coverage proportions for controlling SARS-CoV-2
335 transmission. We conclude that reducing the testing delay, i.e. shortening the time between
336 symptom onset and positive test result (assuming immediate isolation), is the most important

337 factor for improving CTS effectiveness. Reducing the tracing delay, i.e. shortening the time
338 of contact tracing (assuming immediate testing and isolation if positive), may further enhance
339 CTS effectiveness. Yet this additional effect rapidly declines with increasing testing delay.
340 The effectiveness of app-based CTS declines with lower app use coverage, but it remains
341 more effective than conventional contact tracing even with lower coverage, due to its
342 inherent speed. CTS therefore has the potential to control virus transmission, and to enable
343 alleviation of other control measures, but only if all delays are maximally reduced. It should
344 be noted that we simulated two CTS systems (conventional CTS with testing and tracing
345 delays and app-based CTS without delays) and ignored hybrid approaches. At present, most
346 European countries are using conventional CTS, but are attempting to reduce delays (for
347 example, by improving testing and tracing capacity and by removing testing barriers), and are
348 piloting or planning the addition of app-based contact-tracing. Such hybrid CTS systems
349 would fall somewhere between the fully conventional and app-based scenarios described in
350 this paper.

351
352 Several factors can reduce CTS effectiveness, such as large proportions of cases who remain
353 asymptomatic or are otherwise not diagnosed, and large proportions of contacts who cannot
354 be traced. App-based technology could increase the proportion of tracable contacts, because
355 it does not rely on recall of names and contact details, but this would require the participation
356 of a substantial proportion of the population. App use acceptance may be hampered by
357 privacy concerns and other ethical considerations, which limit its acceptance. Also, app use
358 needs to continue over a long time period, requiring sustained adherence by app users. Low
359 participation does not render CTS useless, however, because it could help to locally
360 extinguish clusters before they grow larger. In addition, every measure that lowers the

361 effective reproduction number, even if it is already below 1, will lower the cumulative case
362 number and speed up the time until elimination of the virus from the population.

363

364 The strength of our approach is that it explicitly takes many details of the contact tracing
365 process into account, such that the key factors can be identified. A limitation of our approach
366 is that it does not take population age-structure into account, which may influence the
367 proportion of asymptomatic cases and mobile app use coverage. Also, the willingness of a
368 case to self-isolate depends on age and social norms, may depend on socio-economic status,
369 and is affected by perceived benefit of isolation in relation to perceived risk of the infection
370 to others²⁵. We also excluded other heterogeneities while assuming homogeneous mixing^{26,27},
371 and assumed homogeneously distributed use of app technology for different coverage levels.
372 Clustering of non-users may have consequences for overall effectiveness of CTS, similar to
373 clustering of non-vaccinated persons. Furthermore, we ignored that a sizeable portion of
374 transmissions may be acquired nosocomially when population prevalence is still low.²⁸ The
375 model also ignores that some contacts of the index case may have self-quarantined with
376 symptoms before they are traced by CTS, which lowers the benefits of CTS.

377

378 Our results add to results from other modelling studies, which showed that CTS can be an
379 effective intervention if tracing coverage is high and if the process is fast^{2,15}. A determining
380 factor is the proportion of transmissions occurring before symptom onset, which determines
381 the urgency of tracing and isolating contacts as fast as possible. Our study showed in detail
382 what the role is of each step in the CTS process in making it successful. Our model differs in
383 that it makes a distinction between close and casual contacts, and that we consider scenarios
384 for conventional CTS and mobile app-based CTS characterized by specific delays and
385 coverages.

386

387 Our finding of the crucial importance of the first step of CTS, establishing a diagnosis in
388 cases with symptoms, has important consequences. It requires an infrastructure for testing,
389 that allows persons with symptoms to be tested, preferably, within one day of symptom onset.
390 Studies have demonstrated that viral shedding in the respiratory tract is highest at the start of
391 symptoms^{29,30}, so early testing will also increase the sensitivity of this approach. To further
392 enhance effectiveness, as many infectious persons as possible need to be tested regardless of
393 symptoms, which requires a low threshold for testing. As the clinical symptoms of COVID-
394 19 are mostly mild and heterogeneous, many persons should be eligible for testing, resulting
395 in a large proportion of negative test results. Future work should determine the optimal
396 balance between the proportion of test-negatives and the effectiveness of CTS.

397

398 Our findings also provide strong support to optimize contact tracing. In the Netherlands, CTS
399 was based on establishing contact between an index case and a public health officer, followed
400 by an interview after which contacts are traced. This procedure is labor intensive, time
401 consuming, prone to recall bias, incomplete (anonymous contacts cannot be traced), and
402 usually takes several days. Optimizing this process by improving testing and tracing capacity,
403 removing testing barriers, and by adding app-based and/or other digital technologies to
404 minimize tracing delay are needed to establish optimal control of transmission. These
405 improvements are currently being implemented or considered. Overall, our findings suggest
406 that optimized CTS, with short delays and high coverage for testing and tracing could
407 substantially reduce the reproduction number, which would allow alleviation of more
408 stringent control measures.

409

410 **Data availability**

411 The Mathematica code used for the analysis are available on Github under

412 <https://github.com/mirjamkretzschmar/ContacttracingModel>

413

414 **Contributors**

415 MEK and MB conceived the study. MK designed and programmed the model, and produced

416 output. MvB, MCJB, and GR helped with the analysis and literature research. JvdW

417 contributed to data interpretation and writing. All authors interpreted the results, contributed

418 to writing the manuscript, and approved the final version for submission.

419

420 **Declaration of interests**

421 We declare no competing interests.

422

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511 **Table 1: Comparison Conventional CT and Mobile app CT**

	Conventional CT	Mobile app CT
Testing coverage	80%	20%, 40%, 60%, 80%, 100%
Testing delay (D₁), assuming immediate isolation when testing positive	4 days	0 day
Time to trace close contacts (D₂)	3 days	0 day
Time to trace other contacts, assuming testing and isolation of those who test positive	3 days	0 day
Tracing coverage close contacts	80%	20%, 40%, 60%, 80%, 100%
Tracing coverage casual contacts	50%	20%, 40%, 60%, 80%, 100%
Time traced back	7 days	7 days

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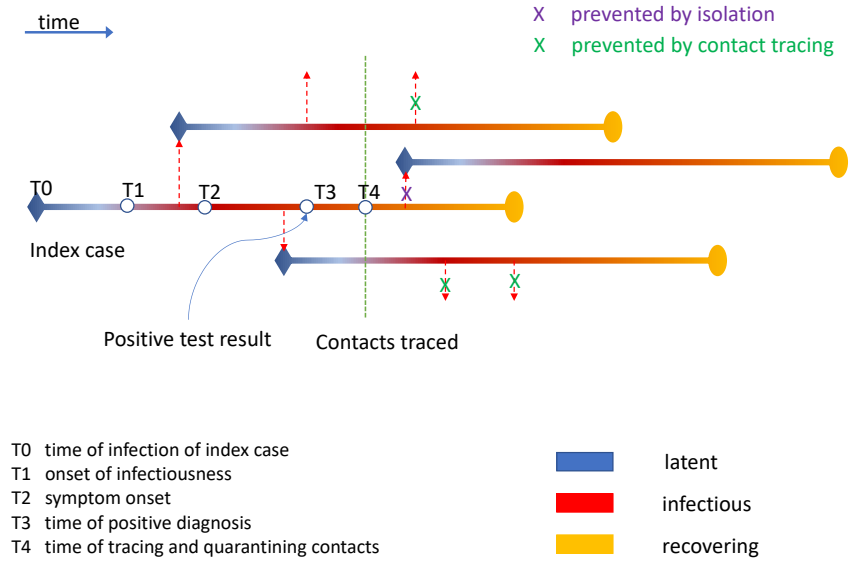
515 **Table 2.** Percentage of onward transmissions prevented per diagnosed index case for various
516 interventions: only isolation of the index case (left column) or isolation of the index case with tracing
517 and isolation of 80% of infected contacts (columns 2-5).
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Delay D₁ (days)	Isolation only	Contact tracing Delay D₂ (days)			
		3	2	1	0
0	50.4	62.4	67.8	73.9	79.9
1	35.7	47.3	53.4	60.7	68.5
2	23.4	33.0	38.9	46.5	55.4
3	14.2	21.0	26.0	32.9	41.8
4	7.8	11.9	15.7	21.4	29.1
5	3.8	5.9	8.4	12.5	18.4
6	1.6	2.4	3.8	6.4	10.4

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521 **Figure 1: Schematic of the contact tracing process and its time delays.**

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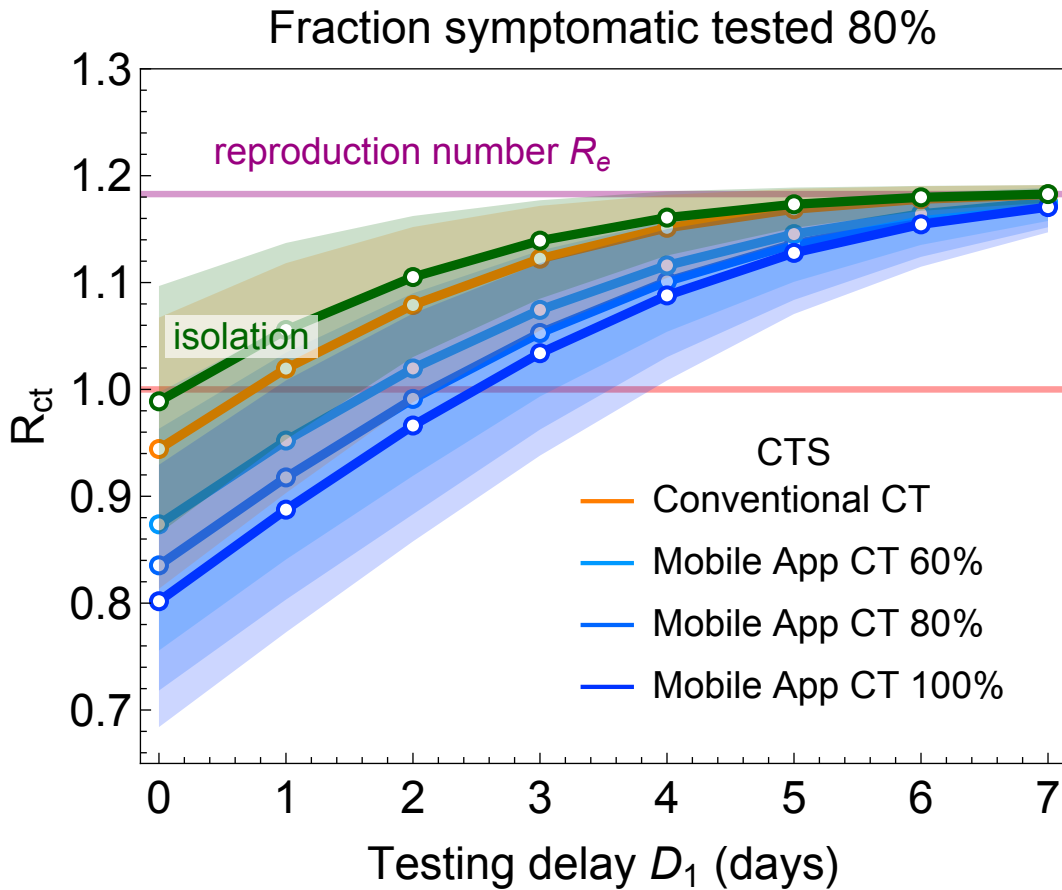
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531 **Figure 2: Comparison of a conventional and mobile app CTS.** For parameter values, see table 1.
 532 We assumed that testing coverage is 80% for the conventional CTS and 60%, 80%, and 100% for the
 533 mobile app CTS. For mobile app CTS it is assumed that the tracing coverage equals the testing rate,
 534 i.e. it is 60%, 80%, and 100%, respectively. Expected reproduction numbers are shown as a function
 535 of testing delay D_1 .

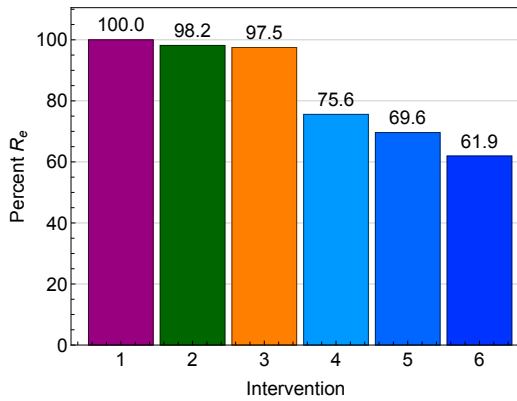
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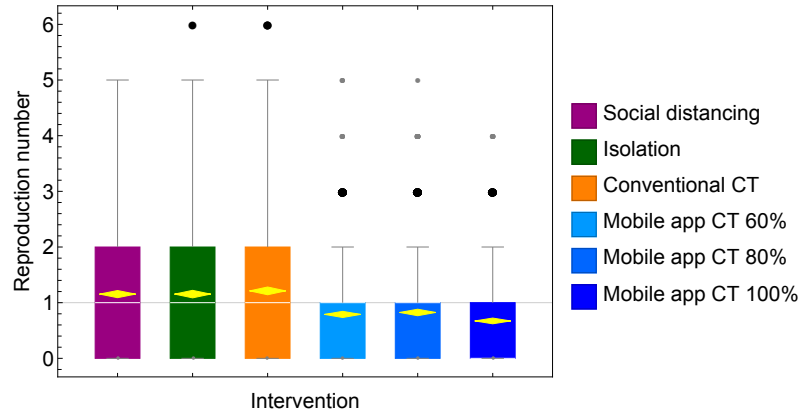
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544 **Figure 3: The reduction of the effective reproduction number for various CTS.** (A) The
 545 reproduction number with CTS, R_{cts} , is shown as a percentage of the reproduction number where only
 546 social distancing is implemented (R_e). For the isolation scenario and conventional tracing scenario we
 547 assumed that there is a delay of 4 days between symptom onset and isolation of the index case. For
 548 the mobile app CTS, testing delay was assumed to be 0 days. Testing coverage was assumed to be
 549 80% in the isolation and conventional CT scenarios; app use prevalence was assumed to be 60%,
 550 80%, and 100% in the mobile app CTS. (B) Distributions of individual reproduction numbers for
 551 1000 individuals and the same scenarios as in (A).
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553 (A)
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(B)



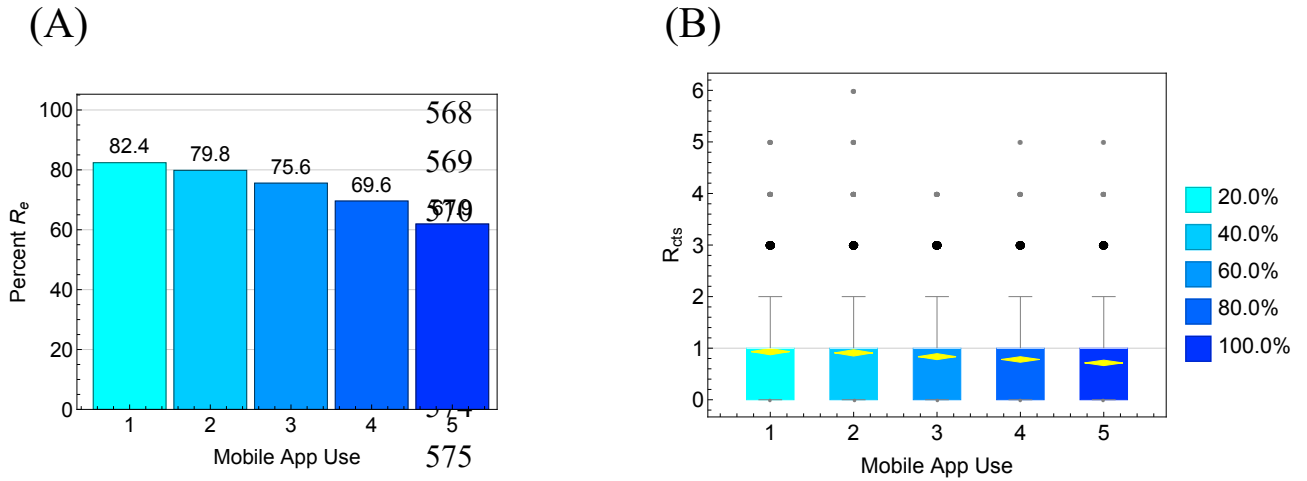
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559 **Figure 4: The impact of mobile app use on R_{cts} for varying levels of app use.** In 4A and 4B, we
 560 assume that there is also testing of those who do not use the mobile app, so app use only is used for
 561 tracing contacts. In 4C and 4D, only app users, who develop symptoms, are tested. Panels A and C
 562 show percentage reductions of R_e achieved by the CTS; panels B and D show the impact of various
 563 CTS on distributions of individuals reproduction numbers.
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