



**THE COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF PUBLIC UTILITIES**

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MATTHEW H. NELSON
CHAIR

ROBERT E. HAYDEN
COMMISSIONER

CECILE M. FRASER
COMMISSIONER

March 13, 2020

Dear _____,

As you may be aware, on March 10, 2020, the Governor of the Commonwealth of Massachusetts declared a state of emergency in response to the Coronavirus ("COVID-19"). Following this declaration, the Department is requesting that Competitive Suppliers and Licensed Competitive Supply Brokers and their vendors or agents voluntarily cease door-to-door marketing activities until the department rescinds this request or the state of emergency in the Commonwealth of Massachusetts is lifted, whichever comes first.

This request is made under an abundance of caution to ensure that proper risk management protocols have been taken to prevent the spread of the COVID-19 virus. Our perspective is that by delaying any door-to-door activity we will not only be acting in the best interest of consumers, but also the safety and well-being of any agents conducting marketing efforts.

I appreciate your cooperation in this effort to minimize the risk of spreading the COVID-19 virus. Thank you in advance for your anticipated continuing cooperation. Should you have any questions, please do not hesitate to contact our Consumer Division Acting Director, Joseph M. Truschelli, at (617) 939 6113.

Sincerely,

/s/

Matthew H. Nelson
Chair

cc:

Cecile Fraser, Commissioner

Robert Hayden, Commissioner

Joseph Truschelli, Acting Director, Consumer Division